



2b Graham Place
Stromness
Orkney
KW16 3BY
info@theneststromness.com

The Nest Booking Form	
Name:	
Home address:	
Postcode:	
e-mail:	
Telephone number:	Number of adults:
Arrival Date:	Departure Date:

Please sign the following to confirm that you have read the terms and conditions below:

Name (PRINT):

Signature:

Date:

Payment:

50% payment will be required once your booking is confirmed (our bank details will be forwarded with the booking confirmation email). The balance is to be paid no later than two weeks before your stay, together with a refundable deposit of £50 (not required if you have stayed with us before). If your booking is being made less than two weeks prior to your arrival date the full amount, including the £50 refundable deposit, will be payable on booking.

The £50 refundable deposit will be returned in full within 7 days of the end of your stay if there are no breakages or damage.

Bookings are subject to the following terms and conditions.

- The balance must be paid no later than two weeks before the commencement of your stay. If the balance is not received by the due date, then your stay will be treated as a cancellation and the client will remain liable to pay the balance of the rent.
- All cancellations must be notified by email. If you cancel your stay more than 2 weeks before your arrival date your deposit will be returned. If you cancel less than 2 weeks before your arrival date then the full balance remains due and is not refundable.
- We strongly advise that you take out comprehensive travel insurance to cover cancellations. If you choose not to, then you accept responsibility for any loss that you may incur due to your cancellation.
- Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.
- No parties or events are allowed in The Nest.
- The maximum number of persons using the property at any time must not exceed 2 persons, and only those listed on the booking form can occupy the property. We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.
- Bookings cannot be accepted from persons under eighteen years of age.
- The owner reserves the right to refuse a booking without giving any reason.
- We or our representatives reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes.
- The property will be available from 2pm on the date of arrival. Please note that check-out time is 10am on the date of departure. Arrivals and departures outside these times must be arranged and agreed with the owner.
- Unfortunately the property is not suitable for pets.
- Smoking or vaping is not allowed in the property or on nearby premises (stairs, car port, driveway). Pets, vaping or smoking anywhere inside the premises will result in immediate termination of occupancy and forfeiture of all payments. This must be strictly adhered to and any damage or extra cleaning caused by pets or smoking will be at the expense of you.
- Damages and breakages – please treat the facilities and accommodation with due care so that other guests may continue to enjoy them. If you notice something is missing or damaged in your accommodation, please let us know immediately so that we can take the appropriate action. If there has been any damage or breakages during your stay, we would be grateful if you could report them promptly, especially before check-out. The accommodation will be inspected at the end of the holiday and you may be charged for any loss or damage.
- Please do not move any furniture from one room to another.
- The property is a first floor flat and is equipped with a double bed. Access to the bed is limited to one side and may not be suitable for people with mobility issues.
- Please remove shoes before entering the property.
- Please close all doors and windows when you leave the property unoccupied.

- Please make sure you switch off lights and any electrical appliances when you go out – we're an eco-friendly holiday home.
- Please don't take any bath towels outside of the property.
- The owner reserves the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.
- At the end of your stay please leave the keys on the key rack in the hall. In the event that keys are not returned a charge will be made for replacements keys.
- The owner shall not be liable for any temporary defect or malfunction of any equipment, machinery or appliance in the building. No compensation will be given for any temporary outage of electricity, water or internet.
- The owners are not responsible for the loss of any personal belongings or valuables of the guest.
- All inventory must remain in the property and not be taken to another property.
- Please do not park vehicles in the driveway or car port. This area is allocated to other residents. On street car parking and car parking areas are available nearby.
- Please respect the community and try to keep noise levels to a minimum, especially between 11 pm and 8 am.
- We reserve the right to terminate a holiday without compensation where the unreasonable behaviour of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.
- Candles are not allowed inside the house.
- Any problem or complaint which the client may have concerning their holiday must be immediately reported directly to us/our representatives and we will endeavour to put matters right. Any complaints not reported to us/the property manager at the time and only reported after the client has returned from holiday will not be considered by the proprietor.
- We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.